



480 SOUTH 6<sup>th</sup> STREET  
RAYMONDVILLE, TX. 78580  
1.800.446.2031

**APPLICATION FOR SERVICE**

Billing Name: \_\_\_\_\_ Date: \_\_\_\_\_

Billing Address: \_\_\_\_\_

Official 911 address: \_\_\_\_\_ County: \_\_\_\_\_

Daytime Contact No.: \_\_\_\_\_ Was there service at this location before?  Yes  No

Yes, list name and telephone number of previous occupant \_\_\_\_\_

Provide detailed directions to your location (include neighbor names and telephone numbers:

\_\_\_\_\_  
\_\_\_\_\_

**CREDIT REFERENCES**

Credit reference referral: *prior telephone service, acceptable credit accounts or credit cards, utility companies*

COMPANY	ACCOUNT #	TELEPHONE NUMBER
1. _____	_____	_____
2. _____	_____	_____
3. _____	_____	_____

**AVAILABLE BILL PAYMENT METHODS**

Credit Card Debit (Authorization required)

Bank Draft (Authorization required)

Online Bill Pay

Credit card by phone

Check by phone

**VALLEY SAVE A BUNDLE – \$19.99 MTHLY INCLUDES:**

**2 Residential** Local Access Telephone Lines  
(Additional monthly charges apply)

- Call Name & Number ID
- Call Waiting & Call Waiting ID & Cancel
- Three Way Calling

**CUSTOMER PROPRIETARY NETWORK INFORMATION  
ACCOUNT AUTHENTICATION**

Please answer ALL questions listed below. You will be required to provide your \* password and if necessary a response to one of the questions listed below in order for Valley Telephone Cooperative to access or make changes to your account. **(NOTE: Password cannot derive from biographical information. DO NOT list Social Security #, Mother’s maiden name, Home Address, Date of Birth, etc...)**

\* **Account Authentication Password:** \_\_\_\_\_  
(6 digit Alpha Numeric)

What was the name of your first pet? \_\_\_\_\_

What model was your first car? \_\_\_\_\_

What was your school mascot? \_\_\_\_\_



### DIRECTORY INFORMATION

Do you want your telephone number listed in the VTCI Membership Directory?

**Published**  
 Yes

**Non Published**  
 No

List name in the VTCI Membership Directory: \_\_\_\_\_

Additional listing 1: \_\_\_\_\_ 2. \_\_\_\_\_

(\$1.00 monthly fee to be listed in the directory and a .50 cent monthly fee for each additional listing.)

### LONG DISTANCE PROVIDER

Do you want Long Distance Service?  Yes  No

Do you want a toll free number?  Yes  No

List Long Distance Carrier of your choice:

Do you want to block:

Interlata \_\_\_\_\_

3<sup>rd</sup> Number Calls  Yes  No

Intralata \_\_\_\_\_

Collect Calls  Yes  No

### INSIDE WIRE MAINTENANCE PLAN

Inside Wire Maintenance Plan provides protection from those unforeseeable problems and costs associated with the inside wire and jacks inside your house.

- Residential Plan**      **Monthly Fee**
- Maintenance Plan      \$2.00
  - Phone (VTCI Standard)      .50¢ each
  - Each Additional Line      \$1.00

- Business Plan**      **Monthly Fee**
- Maintenance Plan      \$3.00
  - Phone (VTCI Standard)      .50¢ each

### INDIVIDUAL & PACKAGED CALL FEATURE SERVICES AND PLANS

	Monthly	Residential Monthly	Business Monthly
<input type="checkbox"/> Call Waiting	\$1.00	Call Waiting & Call Forwarding <input type="checkbox"/> \$1.75	<input type="checkbox"/> \$1.75
<input type="checkbox"/> Call Forwarding	\$1.00	Call Waiting & 3 Way Calling & Speed Dial 30 <input type="checkbox"/> \$3.00	<input type="checkbox"/> \$3.00
<input type="checkbox"/> Three Way Calling	\$1.00	Call Number ID & Call Waiting <input type="checkbox"/> \$4.50	<input type="checkbox"/> \$6.00
<input type="checkbox"/> Voice Mail	\$2.95	Call Name & Number ID Call Waiting <input type="checkbox"/> \$6.75	<input type="checkbox"/> \$8.25
<input type="checkbox"/> Speed Dial 8	\$1.00	Call Name & Number ID & Auto Call Rejection <input type="checkbox"/> \$7.00	<input type="checkbox"/> \$8.25
<input type="checkbox"/> Speed Dial 30	\$1.00	<i>*Combination of 1 or more toll call restrictions = \$1.00</i>	
<input type="checkbox"/> Auto Recall *69	\$2.00	<input type="checkbox"/> Restrict International Toll Calls	
<input type="checkbox"/> Selective Call Rejection	\$2.00	<input type="checkbox"/> Restrict Overseas Toll Calls	
<input type="checkbox"/> Distinctive Ring (Teen Line)	\$3.00	<input type="checkbox"/> Restrict Operator Assistance Toll Calls	
<input type="checkbox"/> Toll Control with Pin	\$2.00	<input type="checkbox"/> Restrict Calling Card Toll Calls	
<input type="checkbox"/> Caller ID Name Only	\$4.00	<input type="checkbox"/> Restrict Direct Dial Toll Calls	
<input type="checkbox"/> Caller ID Number Only	\$4.00	<input type="checkbox"/> Restrict All Toll Calls	
<input type="checkbox"/> Caller ID Name and Number	\$6.00	<input type="checkbox"/> Restrict 900 Calls (No Mthly Charge)	



**HIGH SPEED INTERNET SERVICE**

PACKAGE	SPEED	MO. FEE
<input type="checkbox"/> VTX Velocity™ 512C	256K / 512K	\$21.95
<input type="checkbox"/> VTX Velocity™ 1C	1M / 512K	\$29.95
<input type="checkbox"/> VTX Velocity™ 1.5C	1.5M / 512K	\$36.95
<input type="checkbox"/> VTX Velocity™ 2C	2M / 512K	\$55.95
<input type="checkbox"/> VTX Velocity™ 3F	3M / 512K	\$35.95
<input type="checkbox"/> VTX Velocity™ 6F	6M / 512K	\$42.95
<input type="checkbox"/> VTX Velocity™ 10F	10M / 512K	\$61.95

**\$120.00 installation fee will apply.**

Please Provide:

I already have a VTCL Internet Service Account  Yes  No

**YES** – Keep my *EXISTING* Username/Email \_\_\_\_\_

**NO** – Indicate a desired or *NEW* Username/Email \_\_\_\_\_  
(Must be at least 6 characters, alpha numeric available)  
*(Alternative Username/Email)* \_\_\_\_\_

Password \_\_\_\_\_  
(Must be at least 6 characters, alpha numeric available)

I already have an Ethernet card installed in my computer.  Yes  No

\* Customer is responsible for the installation of an Ethernet card.

**SERVICE TERMS & CONDITIONS**

I understand and agree that an installation fee for internet service will be applied to my monthly bill statement. Furthermore, in the event that the service is terminated, I agree to return the DSL modem to VTCL. I also understand that a penalty fee of \$139.00 will be applied to my account if the modem is damaged or not returned to VTCL.

By signing below, I acknowledge that I have requested Valley Telephone internet service and accept the terms and conditions stipulated in this application.

\_\_\_\_\_  
*Member Signature*

\_\_\_\_\_  
*Date*