



480 SOUTH 6<sup>th</sup> STREET  
RAYMONDVILLE, TX. 78580  
1.800.446.2031

**APPLICATION FOR SERVICE**

Billing Name: \_\_\_\_\_ Date: \_\_\_\_\_

Billing Address: \_\_\_\_\_

Official 911 Address: \_\_\_\_\_ County: \_\_\_\_\_

Daytime Contact No: \_\_\_\_\_ Was there service at this location before?  Yes  No

Yes, list name and telephone number of previous occupant: \_\_\_\_\_

Provide detailed directions to your location (include neighbor names and telephone numbers:  
\_\_\_\_\_  
\_\_\_\_\_

**CREDIT REFERENCES**

Credit reference referral: *prior telephone service, acceptable credit accounts or credit cards, utility companies*

COMPANY	ACCOUNT #	TELEPHONE NUMBER
1. _____	_____	_____
2. _____	_____	_____
3. _____	_____	_____

<p><b>AVAILABLE BILL PAYMENT METHODS</b></p> <p><input type="checkbox"/> Credit Card Debit (Authorization required)</p> <p><input type="checkbox"/> Bank Draft (Authorization required)</p> <p>Online Bill Pay</p> <p>Credit card by phone</p> <p>Check by phone</p>	<p><input type="checkbox"/> <b>VALLEY SAVE A BUNDLE – \$19.99 MTHLY INCLUDES:</b></p> <p><b>2 Residential</b> Local Access Telephone Lines (Additional monthly charges apply)</p> <ul style="list-style-type: none"> <li>• Call Name &amp; Number ID</li> <li>• Call Waiting &amp; Call Waiting ID &amp; Cancel</li> <li>• Three Way Calling</li> </ul>
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**CUSTOMER PROPRIETARY NETWORK INFORMATION  
ACCOUNT AUTHENTICATION**

Please answer ALL questions listed below. You will be required to provide your password and if necessary a response to one of the questions listed below in order for Valley Telephone Cooperative to access or make changes to your account. (NOTE: Password cannot derive from biographical information. DO NOT list Social Security #, Mother's maiden name, Home Address, Date of Birth, etc...)

\* Account Authentication Password: \_\_\_\_\_  
(6 - 8 Digit Alpha Numeric)

What was the name of your first pet? \_\_\_\_\_

What model was your first car? \_\_\_\_\_

What was your school mascot? \_\_\_\_\_



### DIRECTORY INFORMATION

Do you want your telephone number listed in the VTCI Membership telephone directory?

**Publish**

Name & telephone number WILL appear in Telephone Directory & WILL BE ADDED to Directory Assistance

**Non Published**

Name & telephone number WILL NOT appear in Telephone Directory or added to Directory Assistance

**Not Listed**

Name & telephone number WILL NOT appear in Telephone Directory and WILL BE ADDED to Directory Assistance

I would like my primary listing in the telephone directory to read: \_\_\_\_\_

Additional Listings? 1. \_\_\_\_\_ 2. \_\_\_\_\_

(A .50 cent monthly fee for each additional listing will apply.)

### LONG DISTANCE PROVIDER

Do you want Long Distance Service?  Yes  No

List Long Distance Carrier of your choice:

Interlata \_\_\_\_\_

Intralata \_\_\_\_\_

Do you want a toll free number?  Yes  No

Do you want to block:

3<sup>rd</sup> Number Calls  Yes  No

Collect Calls  Yes  No

### INSIDE WIRE MAINTENANCE PLAN

Inside Wire Maintenance Plan provides protection from those unforeseeable problems and costs associated with the inside wire and jacks inside your house.

**Residential Plan**                      **Monthly Fee**

- Maintenance Plan                      \$2.00
- Phone (VTCI Standard)                .50¢ each
- Each Additional Line                    \$1.00

**Business Plan**                      **Monthly Fee**

- Maintenance Plan                      \$3.00
- Phone (VTCI Standard)                .50¢ each

### INDIVIDUAL & PACKAGED CALL FEATURE SERVICES AND PLANS

	Monthly	Residential Monthly	Business Monthly
<input type="checkbox"/> Call Waiting	\$1.00		
<input type="checkbox"/> Call Forwarding	\$1.00		
<input type="checkbox"/> Three Way Calling	\$1.00		
<input type="checkbox"/> VTX Envoy Messaging	\$2.95		
<input type="checkbox"/> Speed Dial 8	\$1.00		
<input type="checkbox"/> Speed Dial 30	\$1.00		
<input type="checkbox"/> Auto Recall *69	\$2.00		
<input type="checkbox"/> Selective Call Rejection	\$2.00		
<input type="checkbox"/> Distinctive Ring (Teen Line)	\$3.00		
<input type="checkbox"/> Toll Control with Pin	\$2.00		
<input type="checkbox"/> Caller ID Name Only	\$4.00		
<input type="checkbox"/> Caller ID Number Only	\$4.00		
<input type="checkbox"/> Caller ID Name and Number	\$6.00		
		<input type="checkbox"/> \$1.75	<input type="checkbox"/> \$1.75
		<input type="checkbox"/> \$3.00	<input type="checkbox"/> \$3.00
		<input type="checkbox"/> \$4.50	<input type="checkbox"/> \$6.00
		<input type="checkbox"/> \$6.25	<input type="checkbox"/> \$8.25
		<input type="checkbox"/> \$6.25	<input type="checkbox"/> \$8.25
<i>*Combination of 1 or more toll call restrictions = \$1.00</i>			
		<input type="checkbox"/> Restrict International Toll Calls	
		<input type="checkbox"/> Restrict Overseas Toll Calls	
		<input type="checkbox"/> Restrict Operator Assistance Toll Calls	
		<input type="checkbox"/> Restrict Calling Card Toll Calls	
		<input type="checkbox"/> Restrict Direct Dial Toll Calls	
		<input type="checkbox"/> Restrict All Toll Calls	
		<input type="checkbox"/> Restrict 900 Calls (No Mthly Charge)	



### VTX VELOCITY HIGH SPEED INTERNET

INTERNET SERVICE	SPEED	MO. FEE
<input type="checkbox"/> VTX Velocity 512	512K / 256K	\$21.95
<input type="checkbox"/> VTX Velocity 1	1M / 512K	\$29.95
<input type="checkbox"/> VTX Velocity 1.5	1.5M / 512K	\$36.95
<input type="checkbox"/> VTX Velocity 2	2M / 512K	\$55.95

**Save  
50% to 100%**  
*Off VTX Velocity installation fee!  
Read details below to learn how!*

I already have a VTCL Internet Service Account  Yes  No

**YES**, I'd like to keep my *EXISTING* Username/Email \_\_\_\_\_

**NO**, please add the following Username/Email \_\_\_\_\_

(Must be at least 6 characters, alpha numeric available)

If the Username I've selected is not available, please use \_\_\_\_\_

Password \_\_\_\_\_

(Must be at least 6 characters, alpha numeric available)

I already have an Ethernet card installed in my computer.  Yes  No

\* Customer is responsible for the installation of an Ethernet card.

### VTX VELOCITY RESIDENTIAL SERVICE AGREEMENT

Thank you for choosing VTX Velocity™, a service provided by VTX Communications. This is a "VTXC Service Agreement" between VTXC and you as a customer of VTXC. Allowing VTXC to install its services indicates your acceptance of these terms and, accordingly they will be legally binding on you. Please select from the following options:

**Yes**, I want to receive High-Speed Internet at a **50% reduced installation charge** from VTXC in return for keeping VTX Velocity service for a **minimum of 12 months**

**Yes**, I want to receive High-Speed Internet at a **0% installation charge** for keeping VTX Velocity service for a **minimum of 24 months**.

**I do not want to participate in a service agreement. I understand that I will be billed a \$120.00 VTX Velocity installation fee.**

I understand that if I disconnect my service for any reason, I will be **billed the \$120.00 installation fee that was waived at the time of installation**. This contract is non-transferable and is unavailable in conjunction with any other promotion. In the event that the service is terminated, I agree to return the DSL modem to VTCL. I also understand that a penalty fee of \$139.00 will be applied to my account if the modem is damaged or not returned to VTCL.

Offer is subject to change without notice. Customer must maintain 12 / 24 consecutive months of the subscribed Package or above.

By signing below, I acknowledge that I have requested VTX Communications Service and accept the terms and conditions stipulated in this agreement.

\_\_\_\_\_  
Member Signature

4/20/2010  
\_\_\_\_\_  
Date